

TITLE : Water spreader Novo / Iso fitting issue

MODEL : Novo / Iso

DATE : 2021-11-25

NUMBER : SI 211125

Reason for sending you this information

We have had complaints about the water spreader falling out of the machine when coffee was brewed.

Cause:

A fit problem of the water spreader occurred during the use of a certain batch of water spreaders.

Solution:

To solve this issue we have changed the water spreader, on the upper part of the water spreader we have added a small edge which help to keep the water spreader in place.

Machines with a serial number equal or higher than **020002252406** do have this updated water spreader.

Part information:

6.101.087.001

New spare part:

None

Deleted spare part:

None

